

Avaya IP Office Essential Edition

Checking the Music On Hold WAV Files

Telquest Tech Support

Here is how you can test/listen to the different Music On Hold wav files.

Go to any telephone in the system.

Dial * 3 4 1 # to listen to MOH 1 (Default holdmusic.wav)

Dial * 3 4 2 # to listen to MOH 2

Dial * 3 4 3 # to listen to MOH 3

Dial * 3 4 4 # to listen to MOH 4

If you don't have the Short Code, you can create one like this...

Short Code	
Code	<input type="text" value="*34N;"/>
Feature	<input type="text" value="Hold Music"/>
Telephone Number	<input type="text" value="N"/>
Line Group Id	<input type="text" value="0"/>
Locale	<input type="text"/>
Force Account Code	<input type="checkbox"/>